

PROVIDER BULLETIN

Revised Ohio Medicaid Teledentistry Billing Guidelines

The Ohio Department of Medicaid has updated billing guidance for teledentistry in alignment with Ohio Administrative Code (OAC) 5160-1-18. Envolve Dental will follow this guidance for all claims with dates of service July 15, 2022 forward.

Teledentistry services are covered for eligible Buckeye Health Plan Medicaid and MyCare Ohio MMP members using the following coding:

CDT Code	Description
D0120*	Periodic oral evaluation – established patient
D0140*	Limited oral evaluation – problem focused
D9995	Teledentistry – synchronous; real-time encounter

**Only D0120 or D0140 are allowed when reporting D9995 on date of service*

D9996, Teledentistry – asynchronous; information stored and forwarded to dentist for subsequent review, is **not covered**.

PLEASE NOTE: Per this updated rule, providers and groups must bill a place of service (POS) code that reflects the physical location of the practitioner.

We thank you for providing quality dental services to Buckeye Health members. Please feel free to call our Envolve Dental Customer Service team at 844-464-5634 with any questions.